

SoSIM – Check Point ZoneAlarm Extreme Security NextGen Service Plan – Terms and Conditions

1. Check Point ZoneAlarm Extreme Security NextGen Service (“Service”) offers the following service packages:
 - 1.1 Package No.1: \$12 monthly package subject to a fixed contract period of 1 months. The Service plan supports a maximum of 1 device only. The Service will automatically continue to be provided at \$12 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to SoSIM.
 - 1.2 Package No.2: \$19 monthly package subject to a fixed contract period of 1 months. The Service plan supports a maximum of 3 devices only. The Service will automatically continue to be provided at \$19 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to SoSIM.
 - 1.3 Package No.3: \$25 monthly package subject to a fixed contract period of 1 months. The Service plan supports a maximum of 5 devices only. The Service will automatically continue to be provided at \$25 monthly service fees upon expiration of the fixed contract period unless customer gives termination notice to SoSIM.
2. The Service is only applicable to SoSIM card customers but not any 3G, 4G LTE and 5G mobile customers.
3. (Applicable to all Service Packages) Customer is entitled to a free 1-month of the Service upon registration of any Service Package. The free 1-month Service will automatically be applied after the end of your first month subscription. The free 1-month Service is only applicable to new customer and cannot be used in conjunction with any other promotional offers. The Service will continue to be provided at the monthly service fees of the relevant Service Package upon expiry of the fixed contract period unless customer gives termination notice to SoSIM.
4. To subscribe Service, you are required to enable the "Auto-renewal" feature, and the service plan will automatically renew 7 days before the service expiration date. To modify the renewal/transfer settings, customer must make the changes within 7 days prior to the service expiration date via the SoSIM App/ website My Account portal Settings.
5. Customer will be provided the means and link for Services activation by SMS upon successful Service subscription. This Service is an utility program service, customer is required to access this webpage (<https://www.zonealarm.com/software/extreme-security-nextgen>) to download the software application of ZoneAlarm Extreme Security NextGen or ZoneAlarm Mobile Security (“the App”) for different devices to use the Service upon activation.
6. The Service can be accessed by the number of devices limited under the relevant service package (1/ 3/ 5 device(s) at a time, as the case may be) at one time. Customer may obtain a Service activation SMS again via SoSIM App if access to the Service via a different device is desired. Data usage and related fees for downloading the App is not included in the monthly fee of the Service. Customer shall keep the method and links for Service activation securely and shall not disclose them to any third party under any circumstances. SoSIM will not be responsible for any loss or damage arising from the loss or disclosure of such information.
7. The Service and the App is provided by a third party supplier, namely Check Point Software Technologies Ltd (“Check Point”). The content of the Service may change without any prior notice. SoSIM will not be responsible for any liability incurred from or in connection with the content, the downloading of the App or use of the Service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the App or use of the Service by the customer or any other persons). SoSIM will have the right of final discretion as to any dispute in all respects in relation to the Service.
8. The App is only applicable to the operation system of iOS 12.0 or later, and Android 5.0 or later; Microsoft

Windows 7, 10, 11; Microsoft .NET framework 3.5 or later and Google Chrome, Microsoft Edge, Firefox Web Secure extension function. The App will be updated from time to time to provide security updates fix bugs, add new features, or make changes to certain technical specifications. Customer may upgrade operating system of the device to download and use the newer version of the App uploaded on the Apple App Store or Google Play. If the Customer for whatever reasons has not downloaded for use any newer version of the App resulting in the use of the App and/or the quality of Super Talk being adversely affected, SoSIM will not be responsible for any claims, losses and expenses arising from any adverse effect on the use or quality of the Service due to failure to download the updated version of App.

9. To terminate the Service, Customer must do so through SoSIM App not less than 7 days before the then current statement cutoff date of the Service. Termination of the Service shall forthwith become effective as from SoSIM's receipt of the termination notice from Customer.
10. Even if the actual usage of the Service is less than a month, the applicable monthly service fee is still payable by the customer in full and is not refundable on a pro-rata basis.
11. Customer is subject to the terms and conditions of the Service upon successful activation of the Service, and also [SoSIM Prepaid SIM Terms and Conditions](#). In case of any conflict between the terms and conditions of this Service and the SoSIM Card Service Terms and Conditions, the former will prevail.
12. Upon signing of this service agreement, customer confirms that he understands and agrees to (i) the terms and conditions of the Service as set out in this service agreement and (ii) the Terms of Use (<http://www.zonealarm.com/terms/>) and privacy policy (<http://www.zonealarm.com/privacy/>) of Check Point and its subsidiary company Zone Labs L.L.C. The terms that are relevant to items (i) and (ii) as aforesaid may be subject to change from time to time without further notice. Check Point will have the right of final decision in case of any dispute.
13. SoSIM is not responsible for any charge or loss incurred by the customer who apart from having subscribed for the Service through SoSIM also subscribes for the same service through any other channel for any reason.
14. If customer terminates the Service or ceases to be a customer of SoSIM, the Service account will be terminated automatically.
15. SoSIM will have the right to amend or cancel the Service, relevant offers, contents, terms and conditions at any time without prior notice. SoSIM will have the right of final decision in case of any dispute.
16. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version will prevail.
17. Terms and Conditions of the Service are governed by the laws of Hong Kong.