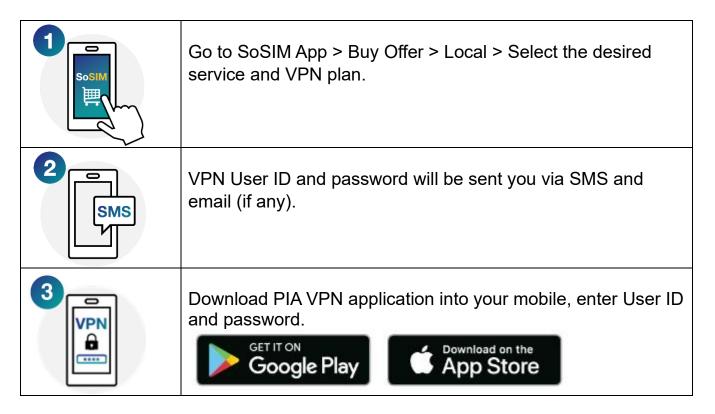


## PIA VPN service activation method (30-day package)



## VPN Service Terms & Conditions

- Upon successful Service subscription, Customer will be provided the means and link for Services Activation by SMS and email. This Service is an utility service. Customer is required to access this link (<u>https://www.privateinternetaccess.com/pages/download</u>) and download the software application of PIA VPN ("the App") for different devices, and activate to use the Service.
- 2. Customer can only access and use the Service up to 10 devices at one time. Customer can retrieve the Service activation SMS and email via SoSIM App.





- 3. Data usage and related fees for downloading the App is not included in the Monthly Fee. Customer shall keep the method and links for Service activation securely and shall not disclose them to any third party under any circumstances. SoSIM will not be responsible for any loss or damage arising from the loss or unintentional disclosure of password.
- 4. The Service and the App is provided by a third party supplier, namely Private Internet Access Inc. The content of the Service may change without any prior notice. SoSIM shall not be responsible for any liability incurred from or in connection with the content, the downloading of the App and/or use of the Service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the App and/or use of the Service by the customer or any other persons). SoSIM shall have the final discretion as to any dispute in all respects in relation to the Service.
- 5. The App is applicable to different operation systems. Please go to this web page (<u>https://www.privateinternetaccess.com/pages/download</u>) for details. A newer version of the App will be released from time to time to provide security updates fix bugs, add new features, or make changes to certain technical specifications. When the new version has been made available at above web page, Apple App Store or Google Play, the Customer may upgrade his/her device's operating system in order to download and use the newer version of the App. If the Customer for whatever reasons has not downloaded for use any newer version of the App resulting in the use of the App and/or the quality of Super Talk being adversely affected, SoSIM shall not be responsible for any claims, loses and expenses arising therefrom.
- 6. Please log in to account and use the VPN service in 30 days. SoSIM is not responsible for the loss and invalidity of the account due to personal reasons of the customer.
- 7. The Service is chargeable in prepaid basis. The applicable fee shall be payable by the customer in full after successful purchase of the VPN Data Package but not refundable at all on any pro-rata basis.
- 8. When the customer is to download the VPN by Private Internet Access App and/or use the Service through the data network, the relevant data usage and transfer fee shall additionally be charged by SoSIM. If the customer is to download the VPN by Private Internet Access App and/or use the Service overseas, it may be required to pay separately the relevant data roaming fee.





- 9. Upon purchasing the Service, Customer confirms that he understands and agrees to the terms and conditions of the Service as set out in this service agreement and the General T&C., and shall be deemed to have acknowledged and agreed the Terms of Use (https://www.privateinternetaccess.com/pages/terms-of-service/) and privacy policy (https://www.privateinternetaccess.com/pages/privacy-policy/) of Private Internet Access Inc. The decision of Private Internet Access Inc. shall be final and conclusive in case of any dispute. Private Internet Access Inc. may change any of the above Terms of Use at any time without further notice.
- 10. If, at the time of or after subscribing to the Service through SoSIM, the customer is to apply or subscribe for the Service through any other way for whatever reasons and results in any extra fee or loss therefrom, SoSIM shall not in any event be responsible for any such extra fee or loss.
- 11.SoSIM may amend or cancel the contents, terms and conditions of the above offers without prior notice. SoSIM's decision will be final in case of any dispute.
- 12. These Terms and Conditions for the Service are available in both English and Chinese, and both language versions shall have the same legal effect.
- 13. These Terms and Conditions shall be governed by the laws of Hong Kong and the Customer shall submit to the non-exclusive jurisdiction of Hong Kong courts.



